

The Complete Recover/ Reclaim Program

***Pickup of your recovered refrigerants
from anywhere in the United States.***

Cash or Credit for returned refrigerants

***Full line of recovery cylinders
immediately available.***

***Refrigerant Exchange and
Banking plans available.***

***Complete testing laboratory
& technical support services.***



For all your refrigerant needs

Frequently asked questions

What kind of refrigerants will you accept?

We will accept refrigerants 11, 12, 114, 22, 500, 502, 123 and 134a. Other specialty refrigerants and alternative blends will be accepted on a case-by-case basis.

If my refrigerant has contaminants will you accept it?

The usual expected refrigerant-related residues are no problem. These are oil, moisture, acid and non-condensables. Other, unusual contaminants may not be reclaimable. If the refrigerant is not reclaimable, it can be returned to you - or incinerated - at your expense.

Will you accept "burn out" refrigerant?

Yes. Our distillation process can handle it without difficulty.

What about free-standing water or large oil concentrations?

No problem. However, concentrations of oil greater than 30%, or free-standing water require special handling and may affect pricing.

Is air a problem?

Air and other inert non-condensables (e.g. nitrogen) can be removed, but their removal will result in a certain amount of refrigerant vapor lost. It is best to minimize the introduction of air into your refrigerant by making certain to evacuate your recovery cylinders and plug leaks in your systems before recovering refrigerants from them.

Can I return refrigerants that have become mixed together?

Mixed refrigerants which meet our acceptance specifications may be returned for full or partial credit. Mixtures which exceed our acceptance criteria cannot be separated or reclaimed except through extremely costly processes. These mixtures may be accepted for a return on a case-by-case basis, depending on the extent and type of mixture.

How can I tell if I have mixed refrigerants?

If you have over 15% of a different refrigerant in a mixture, a pressure/temperature check will sometimes tell you. Below 15%, the only accurate test is gas chromatography. Our fully-equipped laboratory can test those mixtures for you.

How can I avoid having mixed refrigerants?

The best way to insure non-mixed refrigerants is to have dedicated recovery machines and an ample supply of clearly marked recovery cylinders for each type of refrigerant, and to train your servicemen accordingly. If you reuse your recovery equipment with different types of refrigerant, be sure to fully evacuate your equipment and change filters and compressor oil before reuse.

Is there a minimum quantity I can return?

No, but returns of fewer than 185 lbs. of net refrigerant are cost inefficient and may be subject to special pricing considerations.

Do I pay any freight charges?

All freight charges for refrigerant returns and the return of cylinders back to you are handled by us, as long as you are returning at least 185 lbs. of net refrigerant.

What credit amount can I expect?

Refron intends to provide its customers with superior value and the best pricing available in the industry. Credit for used refrigerants will be based upon quantities returned, degree of contamination and market conditions. Since market conditions change frequently, please call for updated prices.

How is credit calculated?

Based on current pricing, you are given credit for total lbs. of refrigerant returned, net of contaminants.

How long does the return process take?

Within three days of receipt, we will test and evacuate your cylinders, issue you a credit and dispatch your cylinders back to you.

Can I get a check instead of a credit?

Yes. Just mention your preference when arranging your return.

I have refrigerant to return, but I don't have the cylinders/drums to put it in. What should I do?

We can sell or lend you cylinders from our full line of recovery cylinders. We encourage our customers to purchase the cylinders they need for day-to-day operations, and to use loaner cylinders or drums when they encounter unusual quantities for specific jobs.

What reclamation process do you use?

A combination of pressure and temperature controlled distillation, followed by various separations and filtrations.

How are the contaminants disposed of?

All waste products are disposed of via licensed hazardous waste disposal facilities and we maintain an auditable paper trail for you.

I would rather dispose of the waste myself. Can I have it returned to me?

Yes. However, unless you are returning a large quantity of refrigerants, the cost of isolating your shipment for a separate production run and shipping the hazardous waste back to you would make this option economically impractical.

Can you clean up my refrigerant and send it back to me?

Generally, yes. However, to avoid the high cost of isolating, tracking and processing small batches of used refrigerant, this request is usually accomplished through our Refrigerant Exchange Program. You can exchange your used refrigerant for an equal quantity of new product of the same type, upon payment of a refrigerant clean-up fee. However, this option requires a higher minimum return quantity, and is less flexible than the return-for-credit option.

I have refrigerant I would like to have tested. Can you help?

Yes. Our laboratory can test for oil, acid, moisture, mixed refrigerants and non-condensables. All at ARI specifications or higher. Our fees are reasonable and we would be only too happy to help. We can send you sample cylinders if you need them.

What other recovered refrigerant services do you offer?

We offer Refrigerant Recovery/Pump-out services for larger systems, a Refrigerant Banking option, and free technical support on your refrigerant transfer issues.

What else do I need to know?

Nothing.

This is the right program at the right time.

We have designed our recover/reclaim program to be the easiest to use in the industry. When you have any refrigerant to return, just call us at 1-800-4-REFRON or 718-392-8002 and we'll send you everything you need.

Here's how simple it is to...

Earn \$\$\$ for your recovered refrigerants

Comply with EPA regulations

Avoid venting fines

Protect the environment!

...In four easy steps

Step 1

Call 800-4-REFRON (or 718-392-8002) and tell us the type and quantity of refrigerant you have to return.

Step 2

We will send you all the appropriate labels, tags and a bill of lading that conforms to D.O.T. and state regulations, along with complete easy to follow shipping instructions.

Step 3

When you are ready to ship, our designated carrier will pick up your refrigerant — freight free.

Step 4

When the material arrives at our facility, it is weighed and tested. We then issue you a credit or check for your returned refrigerants.